

## Appendix 1

### Review of Older People's Day Service Provision

#### Saving Proposal 2015/16 £100K

Adult social care currently provides day service to older people at five sites across Thurrock. The day services are delivered from:

- **Harty Close** (Stifford Clays) **and Arthur Barnes Court** (Chadwell), this is one service delivered across the two sites on alternate days by the same staff team.
- **The Lodge at Piggs Corner** (Grays) offers dementia support.
- **Kynoch Court** (Stanford) offers dementia support on certain days.
- **Bell House** (South Ockendon).
- **Cromwell Road** (Grays) offers support to carers where cared for people can attend for a few hours to support their relative.

Arthur Barnes court offers 12 places a day and the other 4 sites 15 places a day. The service offers 5 days a week Monday to Friday with the alternative days at Harty Close and Arthur Barnes Court. Cromwell Road offers weekend services in addition to week day services.

Approximately 60 people a day access day services which deliver services on a whole day basis to service users.

Eligibility criteria – In order to be eligible to attend day services the person will have an eligible need as defined under the Care Act 2014 and the main purpose of meeting those needs is to reduce social isolation, supporting people to remain in their own homes rather than an admission to residential care, ensure that the person's wellbeing is monitored and offer support to carers.

In order to deliver savings for the Council, we need to review how the services are operating and ensure that we are delivering services to those who need it most, it will also be important to include day care for carers delivered at Cromwell Road.

The review of day care will include consideration of the following **options**:

- Reduce the number of buildings and/or sites from which the service is currently delivered.
- Keep the number of sites but reduce the opening hours.
- A combination of 1 and 2 and increase the sitting service.
- Offer day services on a sessional basis half days and whole days to increase the numbers who can attend but reduce the level of service to individual.

- Keep the existing service and increase the charge.
- Review the number of staff and that they are deployed correctly across the service.

The day services and carer's services currently offer:

- Respite for carers of older people offering support to families to continue in their caring role by giving them a break for a few hours, carers will use this time for practical activities that it is difficult to do when caring full time, such as shopping, but it is also intended to give carers a break to alleviate the recognised stresses of caring so that they are then able to continue in their caring role.
- The promotion of wellbeing, which means supporting people to stay at home for longer. Attending day services and carer's services reduces the need for domiciliary care and residential care which cost more and creates an additional strain on the adult social care budget.
- An integral part of a person's support package reducing isolation and reducing the risks of falls, the need for primary and secondary health care at crisis point and the need for higher levels of social care intervention.

The proposal is to explore all options to support the required saving. Adult Social Care wants to fully involve people who access services those who might access them in the future and representative organisations for service users in Thurrock. This will be a consultation that will recommend options and explain the impact of those options on older people and their families in Thurrock.

As part of this process, Thurrock Coalition has agreed to help facilitate the production of a detailed Equality Impact Assessment. This will highlight the implications, risks and impact of the subsequent decisions that Health and Well Being Overview and Scrutiny Committee and Cabinet will be required to make.